

## **PROGRAM POLICIES:**

### **CANCELLATION/REFUND POLICY:**

AWLA will refund the camp registration fee (not including the 5% service charge + 0.50) up to **21-days prior** to the start of the summer camp session for which you have registered your child.

### **PARTICIPANT BEHAVIOR:**

While at AWLA, all camp participants are expected to treat others with respect and compassion. This includes other campers, AWLA staff, and animals. Behavior guidelines and facility rules will be reviewed with campers on the first day of each camp session. Campers who are consistently unable to follow these guidelines may be asked to leave camp for the day or may be dismissed for the remainder of the session. No refunds will be available to campers who are dismissed for behavioral reasons.

We have zero tolerance regarding fighting or using an object as a weapon. Likewise, the use of tobacco, drugs, or alcohol is strictly prohibited. Violation of these policies is grounds for immediate dismissal from camp. No refunds will be available to campers who are dismissed for a violation of these policies.

### **CAMPER CELL PHONE USE:**

Campers who bring cell phones with them to camp may only use their phones to contact parents in the case of an emergency. Calling or texting during camp activities will not be permitted.

### **IN CASE OF EMERGENCY:**

In the event of an emergency or unforeseeable event, AWLA staff will contact you using the information provided with your registration. If we cannot reach a parent or guardian, we will leave messages and attempt to reach the person(s) listed as emergency contacts. If this information needs to be updated after you have registered, please notify camp staff or email our Director of Community Support, Ashley Hay at [ahay@awla.org](mailto:ahay@awla.org) or our Humane Educator, Karyn Orth at [korth@awla.org](mailto:korth@awla.org).